**Name:**

**Chapter 11 The Bureaucracy Pt. 1 323-339**

**Due 3/28**

**25 points**

**The Human Face of the Bureaucracy – Pages 339 – 342**

1. What does the civil service system do? (339-340)
2. What are some of the problems with this system? (340-341)
3. What is the difference between appointees and members of the Senior Executive Service? (341)
4. What restrictions are placed on federal employees in terms of political activity? How does this become difficult for political appointees? (342)

**Controlling the Bureaucracy – Pages 343 - 349**

1. What is the basic problem of trying to control the power of bureaucrats? (343)
2. How are agencies organized to prevent bureaucratic drift? (343-344)
3. Describe the two mechanisms of oversight: advance warning and investigations. (343-346)
4. How are issues of bureaucratic drift resolved? What are some difficulties in resolving this? (346-348)
5. Summarize the section “The Consequences of Control”. (348-349)
6. Provide a 1 paragraph summary response for ***The Rise of the Fourth Branch of***